

April 16, 2020

Dear Valued Customer,

Thank you for your ongoing support of our companies in these unprecedented times, as we all are challenged globally by the COVID-19 outbreak. It has always been our priority to guard the safety of our associates globally. Ohmite has instituted COVID procedures in all our manufacturing plants, warehouses and offices. Where possible our associates have been sent home under “shelter” orders by local or federal governments, and we have insisted on shift rotations to maximize distances between one another in the working environment.

Our most recent manufacturing update is below. We will continue to keep you informed as further changes occur. We will continuously communicate with you when we get firm dates from government agencies which we can depend on.

Global Operations

Ohmite Matamoros - While all facilities have implemented enhanced processes and controls including visitor restrictions, daily temperature screenings, flexible shift patterns to ensure social distancing, and remote work options, and while we feel we have met the criteria of being an essential manufacturer, the Federal Government of Mexico has deemed This facility “nonessential.” Consequently, Ohmite is following the letter of the law and legal instructions to provide for the safety of our associates and have indeed closed. We are addressing a reopening strategy and protocol now, so we retain a readiness to resume operations when allowed to do so.

ARCOL Resistors, Truro, England – This manufacturing facility remains open, as of now, and running at just below full capacity. We have reorganized into two three-day shifts, Monday through Saturday, and have instituted proper spacing, temperature control, masks, etc.

Ohmite/Ceramics/ARCOL Warehouse, Brownsville TX – Remains open, with all safety procedures in place including face masks, temperature testing, proper associate spacing and shift rotations. We anticipate this facility remaining open.

Overall – We want you to know we can ship many products classified as ‘NPI’ right now, and we believe this will continue as Texas seems to be avoiding the steeper curves the rest of the nation is experiencing. The manufacturing closures are focused on our legacy lines, so while we have some closures we intend to ship as much product as we can.

Supply Chain

Our individual business supply chain units have been combined as one, at the beginning of 2020. This team has established dependable supply chains, and we are not currently experiencing any widespread shortages. Rest assured that our staff can be contacted through your normal channels without issue, and we stand ready to answer any specific questions that you may have. Again, we appreciate your understanding during this difficult time and will provide further updates as necessary.

Business as usual

We have our teams sheltered where need be. We remain very active with Inside Sales, Outside Sales and Engineering Teams. We have an outstanding distribution channel having millions of dollars of Ohmite product readily available for sale daily. Consult us with specific questions, and feel free to contact us about other resistor issues we can help you solve. Our emails work and our phones have been forwarded to our work at home teams!

Sincerely,

Gregory P. Pace
President
Ohmite Manufacturing Company